UNDESIRABLE EFFECT FORM

Dear Customer,

Thank you for getting in touch with us and expressing your concern about the product.

To evaluate the adverse effect that you have noticed, we need further information from you.

Please note that we act based on the latest GPDE guideline and we do not share these details with anyone. The only purpose of this form is our internal due diligence and to look after our customers in the best possible way.

Fill in this form and send it to pdp@obayaty.com

OBAYATY

PERSONAL INFORMATION

Name:

Gender:

Address:

Date of Birth:

Email*:

Phone:

*Asterix section should be filled in, otherwise we cannot evaluate the undesirable effect

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PRODUCT'S HISTORY

When did you purchase the product:

Product's batch code:

Product's name*:

Name of the country that you purchased the product from:

Where did you use the product? (Hair, lips, face, body, etc):

How long did you notice the adverse effect after the first application?:

How long did the initial adverse effect last? (days, hours, weeks)*:

Can you describe the adverse effect or attaché a photo/image of it:

Have you use any other products at the same time, with the current product?*:

Did the side effect that you noticed wear off after a day, when you stopped applying the products?

Please state where did you buy the product? (online, shops, please name the retailer(s):

*Asterix section should be filled in, otherwise we cannot evaluate the undesirable effect

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PERSONAL MEDICAL HISTORY

Do you have Diabetes?

Do take any medication? (pregnancy pill, pain killers)**

Are you allergic to nuts?**

Do you have any known allergy to any food products/ cosmetic products?**

Have you noticed this side effect previously when using different types of cosmetic products?*

Please do let us know about any medical condition, medicines that you may take.

Please let us know any further details that you may think is important regarding the adverse effect of the product.

*Asterix section should be filled in, otherwise we cannot evaluate the undesirable effect

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